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DOUG JENKINSON

Objective

To bring my ten years' experience in solving businesses' and users' problems to a visionary company.

Experience

July 2008-Present   Hyland Software, Inc.   Westlake, OH

Team Lead *(Feb 2013-Present)*

I oversee and guide a team of engineers during development and ensure compliance with formal SDLC process.

- Oversee a team of four.
- Help to set annual employees goals, guide progress, and conduct reviews.

Developer Education Lead *(Jan 2012-Present)*

I lead the internal developer training program to help onboard new developers and to educate existing developers on technologies, techniques, and processes.

- Lead the department's internal developer education program. This includes creation of educational material, execution of instructor-lead courses, and assessment of students.
- Creation of course material.
- Execution of instructor-led training.
- Coordination of other developer trainers, and with trainers in other departments.
- Assessments of student progress and completion of course-work.
- Participate in our shadowing program to encourage STEM careers amongst high school students.

Software Engineer III

I create solutions to make the consumption and management of electronic content easy.

- Created a mechanism to allow usage of the OnBase product suite without a connection to server by synchronizing configuration and content to a PC for local viewing, modification, and creation. *(C#, WPF, WCF, SQLCE)*
- Created a WYSIWYG form designer allowing anyone to create electronic forms to capture transactional data. *(C#, HTML, jQuery)*
- Lead Architect for new mobile clients – create shared, cross-platform library built for reuse by iOS and Windows RT products. *(C++, sqlite)*
- Perform technical review of software change requests, code review of changes, and mentoring and education of other developers.
- Creation and maintenance of unit tests, developer documentation, processes, and procedures.

Technologies: C++, C#, WPF, WCF, jQuery, HTML, MSIL

Two-time winner of Hyland's internal innovation competition to prototype new products and deliver a compelling demo to executive management.

May 2006-May 2008   NineSigma, Inc.   Beachwood, OH

Application Development Lead

I led a team of internal and external developers to automate internal operations.

- Implementation of SDLC, code versioning, bug reporting, etc. from inception to discontinued phases of development.
- Oversight of a team of developers (internal and external).
- Automation of several manual processes, including data collection and aggregation, search, notifications, and data entry to external systems.

Software Developer, IT Department

I created internal tools to automate the work of my coworkers.

- Development of internal search and aggregation applications. Including migration of legacy applications from VB6 and MySQL to .Net platform and SQL Server. *(VB6, VB.net, C#, T-SQL)*

- Development and maintenance of ad-hoc scripting and single-use applications in a variety of languages including Batch scripting, Bash scripting, VBScript, PowerShell, C and C++, and Visual Basic.
- Maintenance of corporate website via Plone / Zope and intranet via SharePoint.
- General technical support for local and remote users, system maintenance, and server administration of Windows 2003 based network.

Technologies: VB6, VB.net, C#, C++, Plone/Zope.

Oct 2005-Apr 2006	Precision Supply Company	Brunswick, OH

Web/Software Developer, IT Group

I acted as the primary developer for internal tools, as well as a backup for help-desk and system administration functions.

- Creation and maintenance of Corporate Intranet; including IT ticketing system, automated system status, SQL Server Reporting Services integration, WebCalendar integration. *(VB.net, ASP.net, php)*
- Assisted in maintenance/troubleshooting of servers (including backups, patching, and database replication), network, and desktops. *(Exchange, Active Directory, AutoCrib)*
- Design and maintenance of various product and organizational websites, both with and without database driven functionality. *(C# & ASP.net, HTML, CSS, JavaScript)*
- Design and construction of in-house applications to streamline operations. *(C#)*

Education	1999–2003	University of Akron	Akron, OH

- Bachelor of Science in Computer Science.

Skills

Net Framework, versions 1.1, 2.0, 3.5, 4.0, 4.5 in Visual Basic.Net and C# - including LINQ, WPF, and WCF services. Familiar with MSIL.

Able to quickly learn new programming languages to read existing code and write new code.

Microsoft scripting languages, include NT shell scripting, VBScript, and PowerShell.

HTML, XML, XHTML, Cascading Style Sheets, JavaScript, TypeScript.

Microsoft Office, including Access, FrontPage, Outlook, Project, Visio.

Microsoft server products, including Windows Server and Live Communication Server.

Database design (including Microsoft Access, Microsoft SQL Server, and MySQL) and use in scripting and software development. Familiar with in-memory database engines (SQLCE, SQLite).

Experience with computer hardware install and configuration, including building a system from scratch.

Network (LAN) configuration, including routers, hubs, wireless networking with encryption and VPN. Network management via Active Directory and Group Policy

System Administration of Windows networks (DNS, WINS, DHCP) and server products (Exchange, Team Foundation Server, SharePoint).

Experience with Accurev, Concurrent Versioning System (CVS), Subversion, SourceSafe, and Team Foundation Server.

Basic experience with Linux command line.